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A THEMATIC ANALYSIS OF INTERDISCIPLINARY JOURNAL OF INFORMATION, KNOWLEDGE, AND MANAGEMENT (IJIKM)

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ABSTRACT

Aim/Purpose	This study investigates the research profile of the papers published in Interdisci- plinary Journal of Information, Knowledge, and Management (IJIKM) to provide silhouette information of the journal for the editorial team, researchers, and the audience of the journal.
Background	Information and knowledge management is an interdisciplinary subject. IJIKM defines intersections of multiple disciplinary research communities for the inter- disciplinary subject.
Methodology	A quantitative study of categorical content analysis was used for a thematic analysis of IJIKM. One hundred fifty nine (159) papers published since the inauguration of the journal in 2006 were coded and analyzed.
Contribution	The study provides synopsized information about the interdisciplinary research profile of IJIKM, and adds value to the literature of information and knowledge management.
Findings	The analysis reveals that IJIKM disseminates research papers with a wide range of research themes. Among the research themes, Organizational issues of knowledge/information management, Knowledge management systems/tools, Information/knowledge sharing, Technology for knowledge/information man- agement, Information/knowledge application represent the five main research streams of IJIKM. The total number of papers on organizational issues of knowledge/information management increased from 16% to 28% during the past

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	6 years. Statistical method was the most common research methodology, and summarization was the most common research design applied in the papers of IJIKM. The paper also presents other patterns of participant countries, keywords frequencies, and reference citations.
Recommendations for Practitioners	Innovation is the key to information and knowledge management. Practitioners of information and knowledge management can share best practices with external sectors.
Recommendations for Researchers	Researchers can identify opportunities of cross-disciplinary research projects that involve experts in business, education, government, healthcare, technology, and psychology to advance knowledge in information and knowledge management.
Impact on Society	Information and knowledge management is still a developing field, and readers of this paper can gain more understanding of the dissemination of the literature of information and knowledge management involved in all relevant disciplines.
Future Research	A longitudinal study could follow up in the future to provide updated and com- parative information of the research profile of the journal.
Keywords	Interdisciplinary Journal of Information, Knowledge, and Management, IJIKM, research profile, content analysis, thematic analysis

INTRODUCTION

Interdisciplinary Journal of Information, Knowledge, and Management (IJIKM) is an internationally recognized peer-reviewed academic journal that fosters the dissemination of ideas and research findings related to information and knowledge management (SJR, 2018). During the past decade, IJIKM has evolved into one of the premier referred open access interdisciplinary journals of Informing Science Institute (ISI, 2018), a large research community. There is a need to mirror its interdisciplinary aspects to understand and to interpret the new dynamics of Information Science Institute.

Interdisciplinarity has become a widespread term for research, accompanied by a growing number of publications; however, review and evaluation of interdisciplinary studies are often underemphasized (Klein, 2008). Review and evaluation of interdisciplinary studies would recognize the variability of goals of individual disciplines, advance integration and interaction of social and cognitive factors in collaboration, and develop measures of effectiveness and impact (Wagner et al., 2011).

The purpose of this study is to discover the topical themes of information and knowledge management discussed by diversified disciplines and the research methodologies and research designs used in the studies. The study examines the recent research profile of IJIKM. It is guided by two main research questions: (1) what topical research themes are prominent in the interdisciplinary journal? (2) what research methodologies and research designs are used in the papers of the journal? The analysts of the study have reviewed all papers in IJIKM published since the inauguration of the journal in 2006 and conducted a thematic analysis of these papers to address the two main research questions. The rest of the paper is organized as follows. The next section is a literature review that provides background information of interdisciplinary research, interdisciplinary journal, open access journal, and thematic analysis for the study. The subsequent sections describe the research methodology and research procedure of the study, and present findings and discussions. The final section summarizes the study.

LITERATURE REVIEW

INTERDISCIPLINARY RESEARCH, INTERDISCIPLINARY JOURNAL, AND OPEN Access Publishing

Interdisciplinary research is a mode of research by teams or individuals that integrates information, data, techniques, tools, perspectives, concepts, and/or theories from two or more disciplines to advance fundamental understanding or to solve problems whose solutions are beyond the scope of a single discipline or area of research practice (National Academies, 2004). To achieve true interdisciplinary study, collaboration of researchers in different disciplines is a necessity (Siedlok & Hibbert, 2014). Researchers who have interdisciplinary education and professional experience can make special contributions to interdisciplinary research. Interdisciplinary research can be successful only when professionals from different related disciplines work together to serve a common purpose and to help each other make the connections between different disciplines or subject areas. The interaction among the related disciplines supports the constructivist paradigm that allows the multiple research communities to develop new knowledge and to gain a deeper understanding of the subjects than disciplinary studies (van Rijnsoever & Hessels, 2011).

Interdisciplinary studies have unique characteristics depending upon the intersections of the related research disciplines (Grossi, Papenfub, & Tremblay, 2015; OUR at Oakland, 2018). The interdisciplinary research process is a creative design process (Szostak, 2017). It involves various steps of information gathering and evaluation. The creative design process defines the knowledge structure of the interdisciplinary research domain. This process includes investigations of the foundations of published works to identify the commonplaces of knowledge and approaches in the related fields and to propose future research paths for the interdisciplinary studies (Chabowski, Samiee, & Hult, 2017). A literature review of interdisciplinary studies can reveal the classification of concept schemes and research methodologies developed by researchers with different academic backgrounds (Kindler, 2016). Periodical reviews of the interdisciplinary studies can engage stakeholders to gain a better understanding of the dynamics of the interdisciplinary research process and to discover potential new dimensions and multiple future directions for the interdisciplinary studies with respect to related domains (Ceulemans, Molderez, & van Liedekerke, 2015). Thematic analysis is one of the effective research approaches to the examination of detailed collection of literature to provide a coherent overview for the related interdisciplinary studies (Louwerse & van Peer, 2002).

Referred interdisciplinary outlets are necessary to certify discussions and to define intersections of the disciplinary research communities for knowledge that needs to be filled (Wear, 1999). Academic journals serve as permanent and transparent forums for the presentation, scrutiny, and discussion of research, and are usually peer-reviewed or refereed (Blake & Bly, 2000). Journal ranking is widely used in academic communities in the evaluation of impact and quality of academic journals, and many objective journal-level metrics have been applied in the academic communities (Lowry et al., 2013). To achieve a high rank, an interdisciplinary journal must define a unique niche of the research community and select qualified and responsible reviewers who can evaluate interdisciplinary research (Campbell, 2005; Wear, 1999).

Management of knowledge and information is an interdisciplinary field because a research theme often crosses over disciplinary boundaries in literature (Lesser, Fontaine, & Slusher 2000). Interdisciplinary studies of management of knowledge and information can bring ideas together by allowing researchers in various related disciplines to reflect on the connections between different disciplines for the shared issues in management of knowledge and information.

Open access journals are scholarly journals that are available online to the reader without financial, legal, or technical barriers other than those inseparable from gaining access to the Internet itself (Suber, 2012). No-fee open access journals, also known as platinum open access journals, use a variety of business models to support publication (Fuchs & Sandoval, 2013). An obvious advantage of open

access journals is the free access to academic papers. Open access journals are particularly beneficial to interdisciplinary studies for wide-ranging dissemination (Hess & Ostrom, 2007).

THEMATIC ANALYSIS

Thematic analysis is one of the most common forms of analysis to examine and record themes within qualitative data (Guest, 2012). Themes are patterns across the data set that are important to the description of the attributes of the data related to a research subject (Boyatzis, 1998). A thematic analysis involves six phases: reading the collected data, coding, searching for themes among codes, reviewing themes, analyzing themes, and summarizing findings (Braun & Clarke, 2006). The entire process of thematic analysis is typically an iterative process, and progresses back and forth between the six phases.

Researchers use thematic analysis to gain understanding about a group or an organization. The findings provided by a thematic analysis can be potentially useful for decision-makers of the organization to make interventions. Periodical thematic analysis is particularly valuable for an interdisciplinary journal. As an interdisciplinary journal conducts discussions across multiple disciplinary communities, each disciplinary community can have its own emphases and view issues from different perspectives. Although the discussions made by authors from different disciplines can sound very much like common language, the conclusions could lead the uninitiated reader to misunderstanding. In such a light, an interdisciplinary research journal can be viewed as antithetical to the common practice of communication (Wear, 1999). Thematic analysis would help advance interdisciplinary research by lowering the barrier for both researchers and practitioners to understand the interactions among the different disciplines, enabling more objective evaluation of past efforts, identifying gaps, and proposing new directions for research (Borrego, Foster, & Froyd, 2014).

RESEARCH METHODOLOGY

QUANTITATIVE STUDY OF CATEGORICAL CONTENT ANALYSIS

There have been many research methodologies for systematic literature review (e.g., Kitchenham et al., 2009; Tranfield, Denyer, & Smart, 2003). Nevertheless, a systematic literature review methodology has to cover data collection, data analysis, and result presentation. The present thematic analysis applies the methodology of quantitative study of categorical content analysis (Guest, 2012). Content analysis is a research method for studying documents to examine patterns of communication in a systematic manner (Bryman & Bell, 2011). The content analysis in this study was aimed to reveal general patterns of important attributes of the publications. A content analysis involves systematic reading and categorical coding of the examined texts to indicate the presence of interesting and meaningful pieces of content (Krippendorff, 2004). Content analysis allows researchers to analyze the meanings of content by using qualitative methods and to identify patterns of the examined texts by using quantitative methods. The qualitative method used in a quantitative study of categorical content analysis is a manual or computer-assisted coding process to explore core patterns or themes of papers.

Thematic analysis for an interdisciplinary journal can critically appraise and summarize research to inform trends, policy, and practice. The objective of this thematic analysis is to describe the research profile of IJIKM. The sample collected in this study for analysis were the 162 research papers published in IJIKM since its inauguration in 2006, as listed in Appendix A. All papers were downloaded from the journal's website manually. None of the 162 papers has done a systematic literature review of the IJIKM publications. Among the 162 papers, one paper was unable to be retrieved and two papers did not have keywords. Thus, 159 papers were coded for the quantitative study of categorical content analysis. Simple attributes of the collected data, such as reference citations and keyword patterns, were also analyzed without involving coding.

Reliability of coding is the key to meaningful content analysis (Weber, 1990). To direct the present content analysis, a general guide was set in a form of coding protocol (Yin, 2003) that includes the protocol of aggregated analysis at the sample level, the reference, and the protocol of coding individual papers (Table 1).

Protocol Sections	Protocol Components	
	<i>Objective:</i> To describe the research profile of IJIKM.	
1. Protocol of aggregated analysis at the sample level	<i>Key issue</i> : Key topical research themes, major research methodologies, and research design of the papers in IJIKM.	
2. Reference	Classification schemes of attributes of research papers and their definitions	
3. Protocol of coding indi-	1. What is the research theme of a paper in IJIKM?	
vidual papers	2. What is a general pattern of the research themes of IJIKM?	
	3. What is an interesting trend of the research themes of IJIKM?	
	2. What are the research methodology and research design used in a paper in IJIKM?	
	5. What is a general pattern of research methodologies applied in papers of IJIKM?	
	6. What is a general pattern of research designs used in papers of IJIKM?	

Table 1. Outline of the protocol used in the thematic analysis

As this study of content analysis did not make an *a priori* hypothesis, answers to the research questions regarding the attributes of the reviewed papers were rather open to the facts that emerge from the data. Thus, the grounded theory approach (Chesebro & Borisoff, 2007; Glaser, 1992) to analysis of the research profile was applied. To classify the attributes of the papers, three major classification schemes were developed: research theme, research methodologies, and research designs. The three classification schemes were drafted before the analysis and were modified along with the coding process, as explained in the next section. A summary of the three classification schemes and their definitions is exhibited in Appendix B.

CODING

Coding has been applied as a tool to facilitate qualitative data analysis to discover the patterns of data and the relationships between sets of data (Kelle & Seidel, 1995; Miles & Huberman, 1994; Strauss & Corbin, 1998; Tashakkori & Teddlie, 1998). There are many methods of coding. In the present content analysis, the taxonomic coding method (Saldana, 2015) was applied. As no useful computerized coding system was found for the present study, a manual coding approach was applied. Given the large volume of textual data of the entire set of papers, it was difficult to code all texts manually. The coding process applied to this study is described as follows. The analyst reviewed the title and abstract of each paper thoroughly, and coded the research theme of the paper by comparing the abstract and the keywords listed in the paper with the definitions of the research themes (Appendix B, Part 1). If the current classification scheme was unable to cover the theme of the paper, the analyst might add an additional entry to the classification scheme. The analyst then read the entire manuscript to ensure that the classification code accurately presented the major theme of the paper. Next, the analyst classified the paper into a category of research methodologies and a category of research designs in accordance with the definitions of the classification schemes (Appendix B, Part 2 and Part 3). Likewise, the classification schemes of research methodologies and research designs were updated during the coding process. Normally, the abstract of a paper does not provide sufficient information to determine the categories of research methodology and the research design used by the paper, and the analyst must read the entire paper to select the most relevant texts from the manuscript for coding. In a few cases reviewed in this study, a single paper could be classified into more than one research methodologies or more than one research designs.

A valid coding process of thematic analysis is iterative (Fereday & Muir-Cochrane, 2006). The coding analysts, who are the authors of the paper, made independent coding, and then worked as a team to make crosschecking. There was no standard classification schemes in this case. A draft of classification schemes was generated by the analysts based on their understanding of the research context of the study and the reading of the overall qualitative data set. The classification schemes were updated for numerous times to ensure the reliability, accuracy, and consistency of coding. The Cohen's Kappa Values were used to evaluate the inter-coder reliability of all the initial codes made by the individual analysts ($x \ge 0.81$ across the study). Disagreement between the analysts was resolved after discussions. A special code of "undetermined" was applied for classification if no appropriate code of the coding scheme could be considered. The overall rate of coded attributes for the analysis was 99.51%. Figure 1 illustrates the iterative coding process applied in this study.



Figure 1. The iterative coding process applied in the study

DATA VISUALIZATION

Textual data are unstructured. To interpret the analytical results of textual data, quantitative measures and/or data visualization tools (i.e., statistical graphics) are used to present the attributes of the research profile of the journal. Clearly, any quantitative measure or data visualization tool is subject to a certain assumption(s), and requires analytical sensitivity and judgment in interpreting the numerical numbers and the graphics.

FINDINGS

This section presents findings about the research profile of IJIKM, including facts in the aspects of research themes, applied research methodologies and research designs, participant disciplines and countries, keywords patterns, and reference citations.

DISTRIBUTION OF DISCIPLINES

The data of the organizational affiliation of the author of a paper were used to determine the discipline of the paper. The 159 examined papers came from six disciplines. As presented in Figure 2, the two most active disciplines of the majority of papers in this journal were business (57%) and educa-



tion (39%). The data did not show strong collaborations among the researchers from different disciplines.

Figure 2. Distribution of disciplines

Research Themes

Distribution of research themes

The pattern of research themes of the papers is the most important attribute to portray the research profile of the interdisciplinary journal. The data analysis revealed that IJIKM convers diversified research themes. Organizational issues of knowledge/information management, Knowledge management systems/tools, Information/knowledge sharing, Technology for knowledge/information management, Information/knowledge application were the five most frequently studied themes in the journal. Figure 3 presents the distribution of the research themes in IJIKM.



Figure 3. Distribution of research themes in IJIKM

To make intuitive observations of specific research subjects of the research themes, word clouds (Wordclouds, 2018) of the keywords listed in the papers were generated for the journal and each of the most popular research themes. Figure 4 displays the word cloud of all keywords listed in the journal. As shown in Figure 4, innovation, creativity, and critical-success-factors are among the top keywords listed in the journal.



Figure 4. Word clouds of all keywords listed in the journal

Noticeable keywords in the word clouds for several research themes were also observed, as summarized below.

- Research theme: Organizational issues of knowledge/information management Noticeable keywords: Innovation-capability, public-sector
- Research theme: Knowledge management systems/tools
 Noticeable keywords: modeling, decision-making
- Research theme: Information/knowledge sharing
 Noticeable keyword: business-process-renovation
- Research theme: Technology for knowledge/information management Noticeable keyword: small-to-medium-enterprises.

Trend of research themes

To reveal an interesting trend of the distribution of research themes, a comparative analysis was conducted. The annual frequencies of research themes of sample data sets (papers in 2006-present) did not present an observable pattern of changes of research themes. Several trials of different time windows were made in the hope of finding patterns. The sample data were divided into subsets within a 4-year window, a 6-year window, and an 8-year/4-year window, respectively, and the distributions of the research themes of each subsets were generated. A relatively clear trend of research themes was that the total number of papers on organizational issues of knowledge/information management increased from 16% to 28% during the past 6 years, as presented in Figure 5.



Figure 5. A Trend of research themes

Research themes in the active disciplines

Figure 6 presents the distribution of the most popular research themes of papers in the 6 active disciplines in the IJIKM community.



Figure 6. The most popular research themes of papers in the active disciplines

RESEARCH METHODOLOGIES

Distribution of research methodologies

The distribution of research methodologies was investigated in this study. As presented in Figure 7, statistical method (28%) was the most applied research methodology, followed by qualitative conceptual framework (20%), and qualitative theoretical framework (11%).



Figure 7. Distribution of research methodologies applied in IJKIM

Research methodologies in the active disciplines

Figure 8 presents the distribution of research methodologies applied in the papers in the active disciplines in the IJIKM community.



Figure 8. Research Methodologies Applied in Papers in the Active Disciplines

RESEARCH DESIGN

The distribution of research designs was also investigated in this study. As presented in Figure 9, summarization (37%) was the most used research design, and observation (2%) was the least used research design used in the papers in this journal.



Figure 9. Distribution of research designs applied in IJIKM

Research designs in the active disciplines

Figure 10 presents the distribution of top three research designs applied in the papers in the active disciplines in IJIKM.



Figure 10. Research designs applied in the papers in the active disciplines

REFERENCES CITATION PATTERN

As IJIKM is an interdisciplinary journal, a discipline-based citation analysis is not particularly applicable. In this study, the number of references for each paper was counted. Table 2 lists the descriptive statistics of numbers of references cited in the papers.

Descriptive Statistics	6
Mean	45.83
Median	38.50
Mode	25
Min	6
Max	287
Standard Deviation	32.51

Table 2. Descriptive statistics of numbers of references cited in the papers of IJIKM

PUBLICATION DEMOGRAPHICS

The study also investigated descriptive demographics of the papers. The authors of the 159 examined papers came from 42 countries. As presented in Figure 11, the five most active countries of the authors of the papers in this journal were: USA (18%), Australia (8%), South Africa (7%), Finland (6%), and Canada (5%). 20 papers (12%) were co-authored by scholars from two or more countries. Thus, international collaborations among the researchers in this research community could be stronger.



Figure 11. Distribution of the countries of the authors

Research themes in the most active countries

Figure 12 presents the distribution of the most popular research themes of papers from the six most active countries in these research themes.



Figure 12. The most popular research themes of papers from the most active countries

Research methodologies in the most active countries

Figure 13 presents the distribution of research methodologies applied in the papers from the 7 most active countries in these research methodologies.



Figure 13. Research methodologies applied in papers from the most active countries

Research designs in the most active countries

Figure 14 presents the distribution of the commonly applied research designs applied in the papers from the seven most active countries in these research designs.



Figure 14. Research designs applied in the papers from the most active countries

DISCUSSION

There have been a number of academic journals of information and knowledge management. Among them, IJIKM is the only one that is open access and proclaims interdisciplinary. Historically, the business discipline has been playing the leading role in research of the subject of information and knowledge management. Thus, the development of theories and practices of information and knowledge management typically focuses on organizational objectives such as improved performance, competitive advantage, innovation, and organizational learning of the organization. These efforts overlap with other disciplines' emphases, but distinguish from that by having a greater weight on the management of information and knowledge as a strategic asset at the organizational level. On the other hand, information and knowledge management can also be related to many other (non-business) disciplines at the human cognitive level as well as at the global and social-cultural level.

This study is the first synthesis of research profile of the publications in IJIKM. Implications of the findings can be useful for the interdisciplinary research in information and knowledge management. First, the non-business traits of information and knowledge management could be brighter. Second, collaborative research projects that involve cross-disciplinary researchers could be fostered to advance knowledge in information and knowledge management. Third, structuring and defining key topics of information and knowledge management in the interdisciplinary context could be encouraged in the future, leading to sustainable integration in information and knowledge management.

Clearly, as the thematic analysis of such a large number of papers was conducted on the basis of subjective understanding and interpretation of the small group of analysts, the study has its limitations; that is, the coding and analyses of these qualitative data were certainly subject to biases or errors.

CONCLUSION

This study has presented the research profile of IJIKM that portrays the major interdisciplinary characteristics. First, IJIKM has involved academic researchers of information and knowledge management in diversified disciplines from a large number of countries and regions across the world. Second, IJIKM disseminates research papers with a wide range of research themes. Among the research themes, Organizational issues of knowledge/information management, Knowledge management systems/tools, Information/knowledge sharing, Technology for knowledge/information management, Information/knowledge application represent the 5 main research streams of IJIKM. Furthermore, the total number of papers on organizational issues of knowledge/information management shifted from 16% to 28% during the past 6 years. Third, statistical method was the most common research methodology, and summarization was the most common research design applied in the papers of IJIKM. The analysis results presented in this paper clearly suggest that IJIKM is a premier reference source for information and knowledge management, and is a valuable publication outlet of research papers in information and knowledge management for all relevant disciplines.

Information and knowledge management is still a developing field, and researchers and practitioners demand more understanding of the dissemination of the literature of information and knowledge management involved in diversified disciplines. The synopsized information about the interdisciplinary research profile of IJIKM presented in this paper contributes to the literature. A longitudinal study could follow up after several years to provide updated and comparative information of the research profile of IJIKM.

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153	<u>Link</u>	1,37	Peter Trkman, Aleš Groznik	Measurement of Supply Chain Integration Benefits	
154	Link	1,47	Celina M. Olszak, Ewa Ziemba	Business Intelligence Systems in the Holis- tic Infrastructure Development Supporting Decision Making in Organisations	
155	Link	1,59	Namdar Mogharreban	Adaptation of a Cluster Discovery Tech- nique to a Decision Support System	
156	<u>Link</u>	1,69	Line Dube, Anne Bourhis, Real Jacob	Towards a Typology of Virtual Communi- ties of Practice	

No	Link	Volume, first page number	Author	Title
157	<u>Link</u>	1,95	Eric C. Okafor, Charles C. Osuagwu	The Underlying Issues in Knowledge Elici- tation
158	<u>Link</u>	1, 109	Ales Popovic, Mojca Indihar Stemberger, Jurij Jaklic	Applicability of Process Maps for Simula- tion Modeling in Business Process Change Projects
159	<u>Link</u>	1, 125	Jamshed Siddiqui, Zillur Rahman	TQM for Information Systems: Are Indian Organizations Ready?
160	<u>Link</u>	1,137	Firas M. Alkhaldi, Mohammad Olaimat	Knowledge Conversion and Transfer: A Mathematical Interpretation
161	<u>Link</u>	1, 151	Brian H. Cameron, Loreen Butcher-Powell	Gender Differences among IT Profession- als in Dealing with Change and Skill Set Maintenance
162	<u>Link</u>	1, 159	Robert Joseph Skovira	An Ethical Ecology of a Corporate Leader: Modeling the Ethical Frame of Corporate Leadership

APPENDIX B: CLASSIFICATION SCHEMES

1. Research Themes

Code	Theme	Definition		
Foundatio	Foundations of information/knowledge management			
RT-1	Organizational issues of knowledge/information management	The issues arising between people and technologies in an organization that affect or are affected by knowledge management and leadership.		
RT-2	Organizational learn- ing/Learning organization	Learning processes within an organization involving the interaction of individual and collective levels of analysis leading to the achievement of the organization's goals		
RT-3	Social factors in knowledge/information management	The human and social factors involved in the production and use of knowledge/information		
RT-4	Theories or models of knowledge management	A theory or model that aims to advance the understanding of how knowledge is managed in an organization		
RT-5	Impact of knowledge management	The effects of knowledge management implementations in an organization		

Code	Theme	Definition
Informati	on/knowledge managemen	it methodologies
RT-6	Information/knowledge acquisition	The process of identifying, extracting, structuring, and organizing knowledge from an existing source so that it can be stored and retrieved for later use
RT-7	Knowledge structure modeling	Representations of the basic schemes under which knowledge and interrelated facts may be organized
RT-8	Information/knowledge sharing	The organization and distribution of knowledge
RT-9	Information/knowledge application	The use of available information/knowledge to make de- cisions and perform tasks
RT-10	Business intelligence & analytics	Architectures, tools, databases, analytical tools, applica- tions, and methodologies that enable interactive access to data and manipulation of data to allow managers and ana- lysts the ability to conduct appropriate analysis to extract actionable insights
RT-11	Communities of practice (CoP)	An organic, self-organized, and geographically or organi- zationally dispersed group of individuals who communi- cate regularly to discuss information/knowledge manage- ment issues of mutual interest
RT-12	Knowledge management systems/tools	The integration of technologies and mechanisms that are developed to support knowledge management processes

2. Research Methodologies

Code	Methodology	Definition
Qualitative		An investigation of observable issue through the use of un- quantifiable data in a form of human natural language
RM-1	Case study	An empirical analysis of the development of a person, group, event, decision, policy, organization, or situation within its real-life context
RM-2	Causal analysis	An analysis conducted in order to identify the extent and nature of cause-and-effect relationships
RM-3	Conceptual analysis	A representation of the researcher's synthesis of interrelated litera- ture and existing theories to explain a phenomenon
RM-4	Content analysis	A systematic analysis of documents for contextualized interpreta- tions through the use of a manual or computer-assisted technique to produce valid and trustworthy inferences
RM-5	Design science	An outcome-based information technology research methodology that offers specific guidelines for evaluation and iteration within research projects

Code	Methodology	Definition
RM-6	Thematic analysis	An analysis of documents or any qualitative materials (e.g., photos, survey responses, interview transcripts) through the use of a man- ual or computer-assisted technique to explore core patterns or themes.
RM-7	Theoretical frame- work	A study based on an existing theory or theories to explain a phe- nomenon
Quantitative		A systematic empirical investigation of observable phenome- na through the use of a statistical, mathematical, or compu- tational method
RM-8	Computational method	Mathematical models used to numerically study the behavior of complex systems by means of a computer simulation
RM-9	Mathematical meth- od	A method of abstraction of number, quantity, structure, space, or change
RM-10	Statistical method	A method of the collection, analysis, interpretation, presentation, and organization of data
Mixed		Collecting, analyzing, and integrating quantitative and quali- tative research and data in a single study or in a program of enquiry
RM-11	Case study and sta- tistical method	A study that employs qualitative data via a case study and quantita- tive data via a statistical method
RM-12	Content analysis and statistical method	A study that employs qualitative data via a content analysis and quantitative data via a statistical method
RM-13	Thematic analysis and statistical meth- od	A study that employs qualitative data via a thematic analysis and quantitative data via a statistical method
RM-14	Theoretical frame- work and statistical method	A study that employs qualitative data via a theoretical framework and quantitative data via a statistical method
Other		
RM-15	Position paper	A report outlining the author's attitude or intentions regarding a particular matter

3. Research Design

Code	Research Design	Definition
DCM-1	Experiment	A designed trial, tentative procedure, or operation to col- lect data
DCM-2	Focus group	A gathering of deliberately selected people who partici- pate in a planned discussion that is intended to elicit per- ceptions about a particular topic or area of interest
DCM-3	Interview	A verbal conversation among people with the objective of collecting relevant information

Code	Research Design	Definition
DCM-4	Summarization	An evaluative survey of scholarly articles, books, and oth- er sources relevant to a particular area of research or in- terest that summarizes previous research on a topic
DCM-5	Observation	The systematic noting and recording of events, behaviors, and artifacts (objects) to observe a phenomenon in a nat- ural setting or naturally occurring situations.
DCM-6	Simulation	The systematic noting and recording of events, behaviors, and artifacts (objects) to observe a phenomenon in a sim- ulated setting or simulated occurring situations.
DCM-7	Questionnaire (as in- strument)	Questioning a sample of individuals from a population on a topic or topics by using a questionnaire

BIOGRAPHIES



Shouhong Wang is a Professor of Management Information Systems at University of Massachusetts Dartmouth. He received his PhD in Information Systems from McMaster University. His teaching and research interests include innovative teaching, semantic networks, knowledge management, and business intelligence. He has published over 130 papers in academic journals and several books in the MIS area.



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